

Feline Centre Hospitalisation

What happens if my cat is hospitalised?

My cat has been hospitalised. Who will take care of them while they are with you?

Your cat will be looked after by their primary clinician (a resident, clinician or lead clinician) who will be the main point of contact during your cat's stay.

All residents are fully qualified veterinary surgeons undertaking advanced training in a specific field, and will work on your cat's care with one of our lead clinicians. Your cat will also have a member of our fantastic feline nursing team nearby at all times.

Where will my cat stay?

Depending on the severity of your cat's condition, they will either stay in our dedicated wards for cats or the dedicated feline pod within the Intensive Care Unit.

Intensive Care Unit Cat Pod

In the Intensive Care Unit our cat accommodation is designed to allow easy access for treatment and close monitoring that your cat will need.

Cat Wards

In the dedicated cat wards, your cat will stay in a spacious pod with a warm bed and one of our ward nurses will be nearby at all times, to monitor their health and wellbeing. We have two long-stay cat wards with individual multi-level enrichment walk-in pens, for cats that are hospitalised for longer stays. These are also available for those that are particularly fearful of the smell and noise of other cats.

We make sure that there is a quiet and calm environment for your cat to minimise the stress of the visit. We use Feliway™ in all wards and provide cosy boxes and beds, toys and shelves so that your cat is able to express behaviour that is normal for the feline patient.

International Cat Care

Gold Standard Cat Friendly Clinic

We are proud to be recognised as a gold standard cat friendly clinic, providing separate waiting, consulting and procedure rooms, wards and intensive care facilities for our feline patients, away from the unsettling noise and smell of canine patients.



What will my cat be fed?

Fresh food is offered regularly throughout the day. Nutrition is very important to recovery so very poorly cats, or those that do not want to eat readily, will be encouraged to eat by hand-feeding warmed food. We stock a huge variety of foods and try to cater for various diets and requirements and make sure that any allergies or dislikes are managed, so you can let us know of anything you are worried about during your consultation. If your cat receives a special diet, it may be worth bringing some with you, in case we do not stock it.

Will my cat be bored?

We always make time for plenty of cuddles and interaction with the patients. Your cat will be gently groomed and bathed if they need it too. We also ensure they have time out of their cages to stretch their legs each day too.

Our Feline Nursing Team

Our feline nurses are highly trained, experienced and dedicated. They specialise in working with cats and tailor the care needed to each individual cat.

Your cat will be looked after by our feline nurses whilst they are hospitalised, or, if they are in the Intensive Care Pod, our team of specialised critical care nurses will care for them.



What about exercise during recovery?

We have a rehabilitation and pain management team on site. This team assist with critical care and pain management within the hospital. They also develop physiotherapy and rehabilitation plans for individual patients following orthopaedic surgery or those cats with neurological conditions. They may be asked to treat your cat during their stay and will be able to provide support once your cat is home and recovering.

Will my cat be cared for through the night?

The hospital has a dedicated night-nursing team who are responsible for caring for your cat overnight. They are on hand to make sure your cat receives everything they need overnight, including medications, intravenous fluids, food and pain relief. There is also a vet present overnight, and several on call to come in additionally if needed, to ensure our inpatients have immediate attention if necessary and to receive any emergencies that may arrive.

Can I visit my cat while they are hospitalised?

We recognise the stress and upset that leaving your sick or injured cat can cause and do our best to make sure we keep you up to date and in contact with the team looking after them. When considering visiting, it is important that we assess each cat individually, according to their temperament and needs, and organise their stay with us according to what is best for them and will ensure the best recovery.

If you wish to visit, it is best to discuss this with the primary clinician and nurses; if all decide that visiting is best for your cat, we can arrange a convenient time. We actively encourage visits if your pet is anxious or reluctant to eat because of the separation, if they are staying with us for a long time or if they are in the Intensive Care Unit.

Please note: Some of the wards have visiting times and generally these are in the afternoon.

How will I find out how my cat is doing?

We will contact you by phone daily whilst your cat is with us so that you are kept in touch and are up to date with your cat's health and any progress. These phone calls (or text messages) may be any time up until 11am as we need to settle the patients after our ward rounds, make them comfortable, give any medications and carry out procedures that are necessary before we can pause to contact you.



If we have not been in touch by 11am you are welcome to contact our reception team who will help you to get a progress report on your cat. If you find it difficult to get to a phone you can leave us with alternative contact details and we will be happy to leave messages, text or email you daily reports. Alternatively we can talk to a friend or relative providing we have your permission.

Saying goodbye

On those sad occasions when we are concerned about your cat's health and feel that it is deteriorating, we would be in touch immediately and would accommodate any visits so that you can spend time with your cat and have plenty of opportunity to be able to say goodbye.

Feline-friendly clinic

We are a Gold Standard International Cat Care Clinic and our ethos is to make your cat's visit as stress free and cat-friendly as possible.

Name of your clinician:

Name of the ward your cat will be staying in:

Reception Hours

Mon-Fri 8am - 7pm (phones open 8.30am - 6.30pm)

Sat 9am - 1pm

Contact Us (24/7)

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